

Swissôtel Living Jeddah

Sustainability Management Plan 2025-2026



Hotel Overview

Swissôtel Living Jeddah, offers a 5 star living experience in the heart of city. Close to iconic attractions and an array of businesses, our stylish hotel is ideally located for both business travelers and those vacationing in the Kingdom. Savor international cuisines at our dining destinations. Indulge in luxurious pampering at our spa and outdoor pool.

150 luxurious serviced apartments and studios are within reach of the city's cultural attractions such as; Al-Balad Historical City, The Jeddah Yacht Club (Jeddah Corniche), Red Sea Mall, Stars Avenue Mall, Mall of Arabia, Al-Shallal Theme Park, King Fahad's Fountain, and Cruise Pier to name a few. Being located on King Abdulaziz's Road, Prince Saud Al Faisal Street, provides our guests the opportunity to experience ritual trips to the Holy Mosque in Makkah, or Almadinah Almonawara, by taking Al-Haramain High-Speed Railway.

Get a charge out of our city view apartments, unwind in your luxurious living experience, and enjoy our delectable in-room dining, an appetizing breakfast buffet and international cuisine at The Quarter and refreshing beverages at the Nest Lounge.

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Our vision

The vision of Swissôtel Hotels & Resorts is to be the preferred and most enjoyable upscale hotel management company of Swiss origin for guests, employees, hotel owners and shareholders.

Part of the fabric and values of Swissotel Hotels & Resorts has always been to conduct its business in a responsible and caring way; encouraging a personal touch in its relationships with all its stakeholders. The values of quality, Reliability and Care are fundamental in guiding the company toward sustainable business practices.

Swissôtel Hotels & Resorts introduced its company-wide sustainability program to establish a common and global approach to sustainability which addresses three focus areas: environmental, employer and social sustainability. Swissôtel Hotels & Resorts has thereby begun the long journey that will ultimately affect and benefit people and the planet

Mission

As a committed hotel company, Swissotel Hotels & Resorts dedicates itself toward sustaining the environment. We are constantly working on achieving milestones in the areas of environment, employer and social. Now, we are proud to present a selection of hotels that have been awarded for turning their ideas into unique results.

- To promote Sustainable Travel & Tourism
- Appropriate measures to evaluate and minimize environment pollution of air and water, using carbon footprint offset tools when applicable
- Appropriate and efficient mitigation measures to comply with all regulatory legal requirements.
- Sustainable purchasing & fair trade
- Conservation of natural resources including water and energy
- Reducing waste by effective waste disposal management system

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Environmental Sustainability

Sustainability programs in Swissotel was well planned by us at the pre-opening stages of the Hotel especially considering that Hotel already had sustainable technologies in its initial design like Guest Room Management System/Motion sensor lights/Gray Water System/Energy Efficient VRV AC System

As part of the Accor group we have the Planet-21 program a sustainability program implemented all over the hotel with specific criteria's to complied to achieve the level of platinum compliance.



- ✓ *The hotel achieved the Platinum compliance within one year of operation.*
- ✓ *We have an effective staff awareness for the sustainability program is been launched in the hotel at all levels.*
- ✓ *We also have the guest towel & linen use program implemented over the hotel for the guest to be part of our sustainability commitment*
- ✓ *As part of the towel reuse program Accor plants one tree for every 5 towels reused in deforestation area*
- ✓ *The Hotel has efficient recycling program (paper / plastic / cardboard/ Oil / glass) and generated the saving to environment*
- ✓ *The energy consumption are monitored daily in regards to the utility services such as water / electricity / gas & diesel. This has also helped us to manage our resources and manpower more efficiently while delivering the required quality and service*
- ✓ *Upto 95% of the hotel lighting in public areas & guest rooms is LED Lights*
- ✓ *We saved more kwh of energy in till date by the use of technology/ led lights / water savers etc. and with best energy management practices*
- ✓ *We have saved more KG CO2 in total by our best energy practices till date*

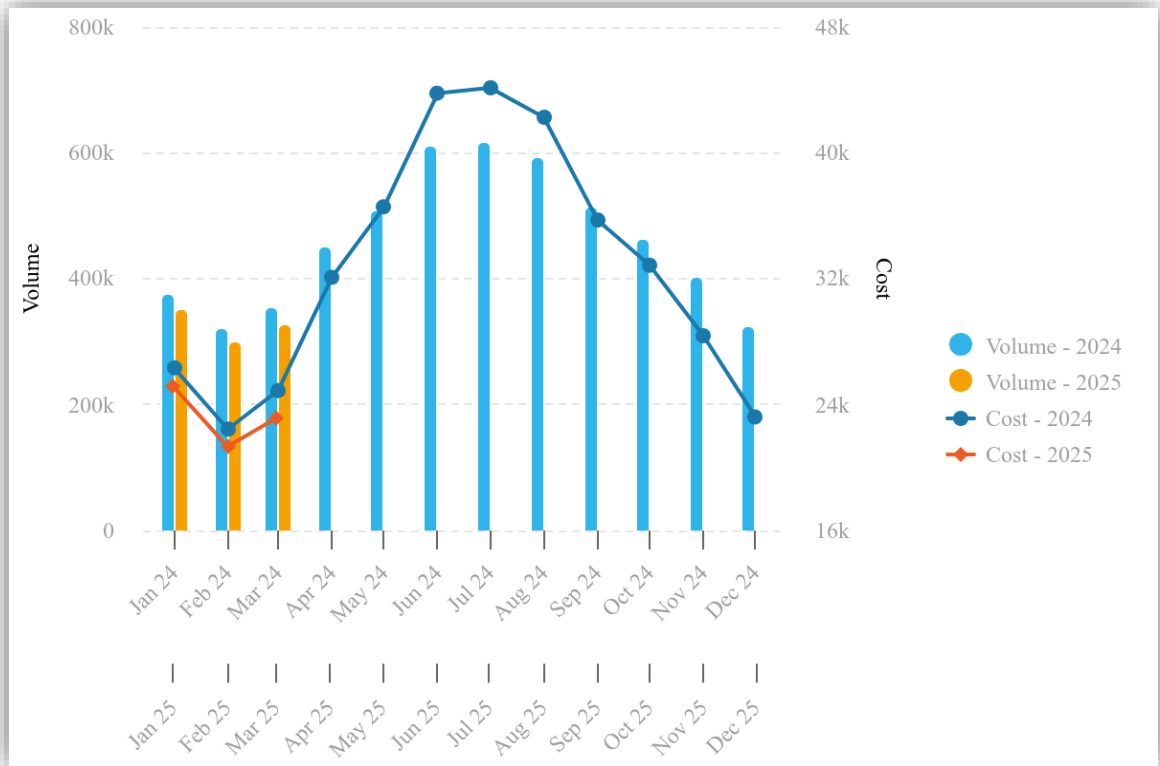
Swissôtel Hotels & Resorts sustainability is about meeting current needs while at the same time preserving and contributing to the future for generations to come. Swissôtel Hotels & Resorts is convinced that the global approach to sustainability will help the company to be recognized as one of the world's most trusted hotel

The success of the sustainability efforts of Swissotel Hotels & Resorts lies in its integration into the company's business strategy, operating processes and quality standards.

By nature, the hospitality industry is a large consumer of resources. Swissôtel Hotels & Resorts aims to reduce and optimize its consumption through the use of basic measures, such as energy efficient lighting, water consumption reduction and a better management of waste and chemical use.

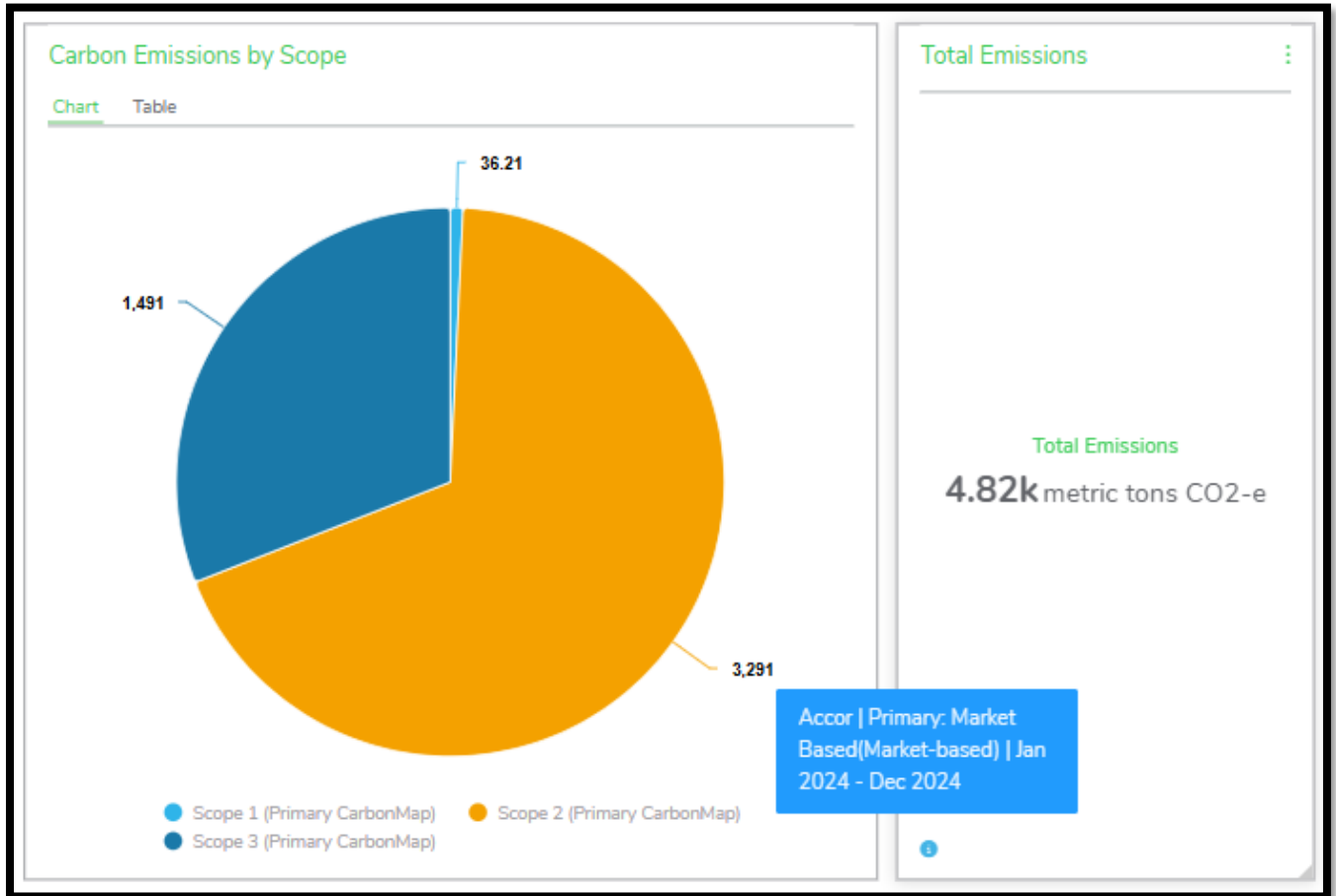
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Health and Safety

Our Goal:

Work safely at all times; think about hazard prevention in all that we do; minimize accidents so that we, as Staff Members, can feel comfortable and confident at all times in our work environment and be proud of our commitment to safety.

The management of Swissotel Living Jeddah has developed a comprehensive Accident and Injury Prevention Program, the goal of this program is to minimize the frequency of and severity of accidents involving staff members and to comply with the local laws and regulations that relate to our hotel. The program has been designed to eliminate physical hazards from the work environment and to train staff members in safe work practices.

Accident prevention is a vital element of any successful organization, we recognize that accidents does not only cause physical and mental pain to staff members, but are also costly in terms of lost productivity and profit.

Efficient accident prevention can be directly related to increased profitability for our business, which is something that benefits all of us.

While the final responsibility for the safety program lies with the managers and supervisors, the program cannot succeed without the full cooperation of all staff members.

Everyone must be on hundred percent safety conscious in everything he or she does while on the job. We are confident that with a sincere and concentrated effort from everyone, our safety goals can be achieved.

As per the Saudi law, we follow strict security, environmental, health and safety laws, regulations and procedures to conserve and protect the environment and create a workplace where we bring the best out of our colleagues whilst avoiding the risk of injury.

Colleagues are appropriately trained so as to make them aware the health and safety issues while working and guests are made aware of hazards by using appropriate signage and other form of communication.

Swissotel Living Jeddah colleagues in all departments have been trained on Basic Fire Fighting and Basic First Aid & Life Support from Saudi Red Crescent

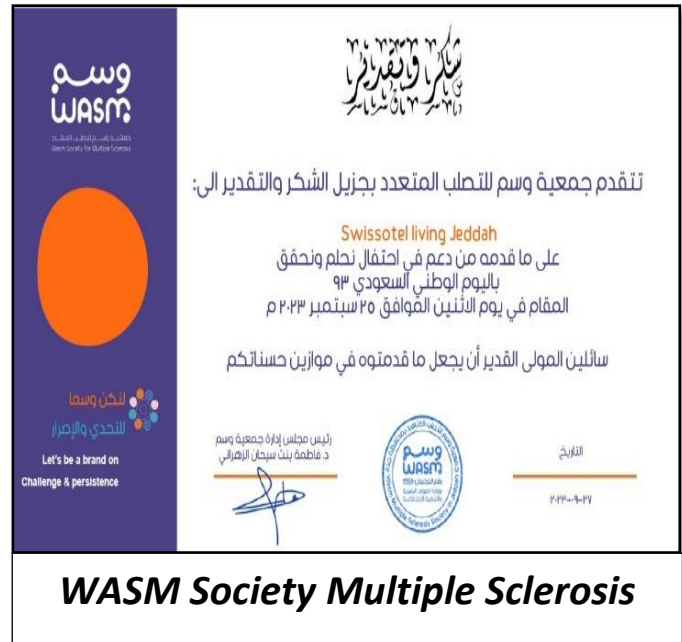


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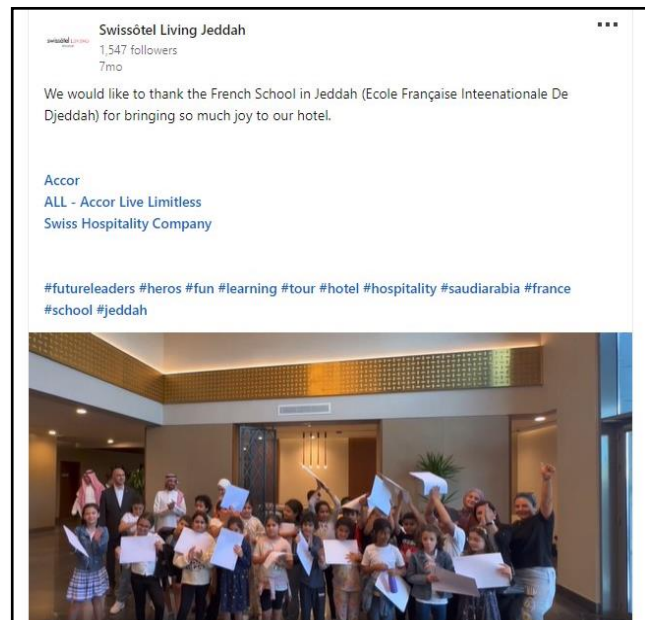
Sustainability Sign Parking Entrance



WASM Society Multiple Sclerosis



Jeddah Autism Center



Organised Family Bazar (Local NPO)

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Social Sustainability

The commitment of Swissôtel Hotels & Resorts goes beyond environmental and employer sustainability to also encompass social sustainability.

The key social achievements of Swissôtel Living Jeddah so far :

- Positively contribute to the countries and communities in which hotels are present in a way that is mutually beneficial and sustainable.
- Support local environmental societies & participate in environmental conferences and events **(Earth Hour)**
- Identify and support local charity partners at an area level
- Implement donation schemes and organize fundraising activities.

Employer Sustainability

Sustainability as an employer means achieving excellence in human resources and leadership practices while embracing and celebrating

diversity. Through the application of the values of quality, trust and care, Swissôtel Hotels & Resorts is committed to fostering a culture that consistently improves employee engagement, development, wellbeing, safety and security.

The key of employer sustainability in Swissôtel Hotels & Resorts are to:

- Support and empower communities in which our hotels are present.
- Encourage team members to volunteer
- Search opportunities to implement local productions and handicrafts.
- Introduce renewable energies
- Decide for sustainable construction solutions
- Provide equal opportunities to learn and develop

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Energy Saving Plan

Energy saving in commercial, public and industrial facilities is becoming a very important and necessary element that cannot be avoided.

The concern of mainly owners, Management is to consider energy saving as one of the primary criteria in a newly built project

Energy Action Group

General Manager	Rahim Flynn
Director of Finance	Fouad Mansour
Chief Engineer	Mohammed Mukarram
Asst. Director of F&B	Ahmed Saeed
Executive Chef	Mohamed Sakti
Front Office Manager	Abdullah Alattas
Housekeeping Manager	Danish Chikhalia

Objectives of the Energy saving studies

- The main objectives of energy saving study is to perform a detailed examination of the difference parts, sections and systems of the hotel and come out with the solutions that will induce a decrease in the use of energy thus diminishing the total energy costs.
- To make available to the hotel operators the information on which they can act to significantly reduce energy consumption in their properties without adversely affecting present guest service and comfort.
- The improved efficiency will lead to an effective level of reduction of 3% by the end of 1st year program

I trust that this plan will make a positive contribution to resolving our energy and water problems and that it will improve the effectiveness of the hotel working in managing these resources.

All the hotel lightings are energy saving LED lights.

Public toilets have a motion sensors taps & dual flush to reduce the water consumption.

HVAC system is controlled and monitored by GRMS & BMS system

Electricity, Water, Gas reading recorded daily. Refrigerator and Freezer temperatures monitored daily

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Green Globe Partnership

Swissôtel Hotels & Resorts and Green Globe in ambitious partnership.

Accor is one of the largest hotel groups to commit to Green Globe Certification for its properties worldwide. We underpin our ambition to set an example for the industry. The strategy is part of a company-wide programme to establish a common and global approach to environmental, employer and social sustainability.

Environmental awareness is nothing new to Swissôtel Hotels & Resorts. With Swiss heritage and values at its heart, the company celebrates practices that demonstrate environmental responsibility. So far, several properties of the Accor group have been awarded local and global prizes for their commitment to sustainability.

About Green Globe

The origins of the Green Globe organization can be traced back to the United Nations Rio de Janeiro Earth Summit in 1992, where 182 heads of state from around the world endorsed the Agenda 21 principles of sustainable development. Two years later, the Green Globe membership was established. The Green Globe brand represents the best in sustainable practice within the travel and tourism sector and provides certification, training and marketing services in 83 countries.

For information, visit www.greenglobe.com

Message from the General Manager

I believe that by adhering to the policies and standards set out in this document, we will be well placed to tackle the global sustainability challenges ahead and to do our part in minimising our carbon footprint thus supporting the Accor's goal of reaching net-zero by 2030.



Fouad Mansour

General Manager

Swissôtel Living Jeddah